



Case Study: SA Power Networks

Brother provides a robust portal printing solution into fleet of service vehicles



The Customer

[SA Power Networks](#) is the operator of the South Australian electricity distribution network, delivering electricity from the high voltage transmission network connection points through a network of around 87,500 kilometres of power lines to 850,000 residential and business customers throughout South Australia.



The Challenge

SA Power Networks were looking for a compact monochrome portable printer to be distributed throughout their fleet of onroad service agents for the purpose of accessing and printing construction standards while in the field. This field team had to spend a lot of time completing administration duties in the office which reduced their efficiency in-field.



The Solution

The PJ-522 was recommended by Authorised Brother Dealer Advanced Mobile IT to roll out across SA Power Networks' 255 strong fleet of service agents. The Brother Commercial Team undertook a product demonstration and trial allowing SA Power Networks to experience why the Brother PJ-522 portable printer was the perfect solution. After two years of success contributing to increased productivity and efficiency, SA Power Networks have seamlessly upgraded to the PJ-622 after the PJ-522 went end-of-life.



The Benefit

Improving efficiency is essential to any business and the PJ-522/PJ-622 solution allowed for quick, convenient access and printing of construction standards on the job site; saving time and back office paperwork. Field crews now spend more time "on the job" and less time on administration and paperwork.



The Product

Mobile Printer

PJ-522

Mobile Printer

PJ-622



Contact Us

Discover how the Brother team can help your business



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